

We know some of you are still attempting to get your ref and score clinics done before your first tournament. Here are a couple of things to pass along to your parents and players.

1. This is a nationwide system and when everyone in USA volleyball tries to go online at the same time it bogs down the system. So when we had issues like Sunday, it was just a matter of too many users at once. They know of the issue and are currently working on the problem but for right now all we can tell you to do is keep trying!
2. Your username and password for the Course Mill site is your Webpoint (membership) information. You still need to log onto your membership and register for your courses.
  - a. Any adult that is getting certified (chaperones, coaches, club directors) need to sign up for the "Adult on a Junior Team" Clinics
  - b. Players need to sign up for "Junior Player" clinics.
3. When logging on to the Course Mill site enter your username and password and make sure you click on the "Go" button not "Create New User". If you go to the "Create New User" it will tell you that you are already registered. When you sign up through webpoint you are automatically registered with Course Mill.
4. After each successful completion of each module and quiz you will get a confirmation email. You must complete all modules and quizzes for each clinic you are signed up for to be certified.
5. On team rosters, members who have signed up but have not completed the courses will show a "P" for In Progress, the members who have everything completed will show a "Y".
6. Since adults have the extra requirement of attending a live clinic or doing the online webinar the region staff must confirm everything has been met and we will update their registration manually.
7. The clinics will need completed by February 1<sup>st</sup>.